



Cancellation & Refund Policy:

If you registered for CREF 2022: Miami and are no longer able to attend, our cancellation policy is as follows:

- Mar 3 or earlier: 85% refund
- Between Mar 3 - April 1: 50% refund
- April 2 and later: no refund available

We acknowledge that times are uncertain so we have modified our cancellation policy to allow for full refunds for any registered participants who are not able to attend the conference due to COVID-19 related issues: if you have been recommended to self-quarantine, have had recent contact with an ill person, or are feeling ill yourself, we will return your full registration fee.

Transferring Your Ticket:

In lieu of a refund, you can transfer your registration to someone else. We can transfer tickets up until the day before the event. To do this, please email amoore@newenergyevents.com with the subject line "Registration Transfer: CREF 2022" Please provide the full name and email address of the current registrant, and the full contact information including email address, of the person who you would like to transfer your ticket to. We'll take it from there!

Event Safety Protocols:

New Energy Events continues to monitor the public health guidelines per the CDC and the State of Florida. As an attendee, your safety and wellbeing is our number one priority, and therefore all in-person CREF 2022 attendees must be fully vaccinated to participate. Full vaccination is defined as two shots of the Pfizer or Moderna COVID vaccine and one shot of the Johnson & Johnson product (or a comparably approved vaccine if you are an international attendee). All CREF 2022 must be prepared to show proof of vaccination at registration as it will be required to enter the event.

Event Cancellation Policy:

We can't wait to host you for a live, face-to-face event again, however if the unfortunate happens and restrictions force us to postpone the event, then we will re-issue your ticket for the next edition of CREF or give you a 100% refund of your delegate ticket.

Delegates are advised to ensure that their own corporate or personal travel insurance is up- to-date and covers pandemic cancellation. Delegates are strongly encouraged to closely examine flight and hotel booking terms. Most reputable companies offer reasonable flexibility or cancellation options.